

Performance Summary Half Year 2011/12

How to interpret the performance report

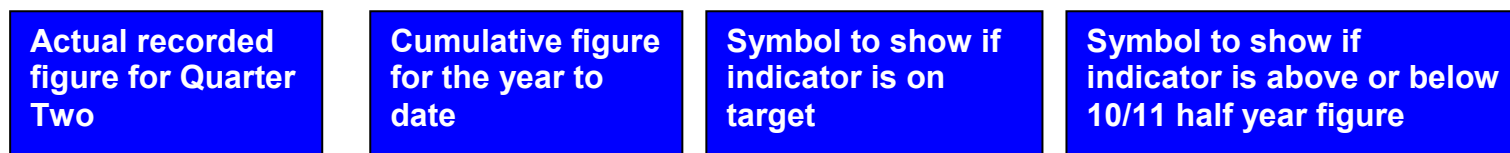
Performance is shown as a comparison to the half year target. A tolerance is set for each indicator, allowing performance to be shown as on target even if it is below target by 10 percent.

The following symbols are used.

- ★ The green star shows that performance is better than target
- The blue circle shows that performance is on target, within the tolerance
- ▲ The red triangle warns that performance is below target by more than 10%

- ✓ The green tick indicates that the half year figure for 2011/12 is better than the half year figure for 2010/11
- ➡ The black arrow indicates that there is no change between the half year figure for 2010/11 and 2011/12
- ✗ The red cross indicates that the half year figure for 2011/12 is worse than the half year figure for 2010/11

Performance Summary	★	●	▲	✓	➡	✗
Economy & Development	7	1	1	5	1	3



Performance Indicator	Service	Year End 10/11	Actual Q1 11/12	Actual Q2 11/12	Half Year 11/12	Target Half Year 11/12	Performance Half Year 11/12	Compared to Half Year 10/11	Target Year End 11/12	Commentary
LPI ES1 % of local searches carried out in 7 working days	Estates	100	100	100	100	97	★	✓	97	Above target